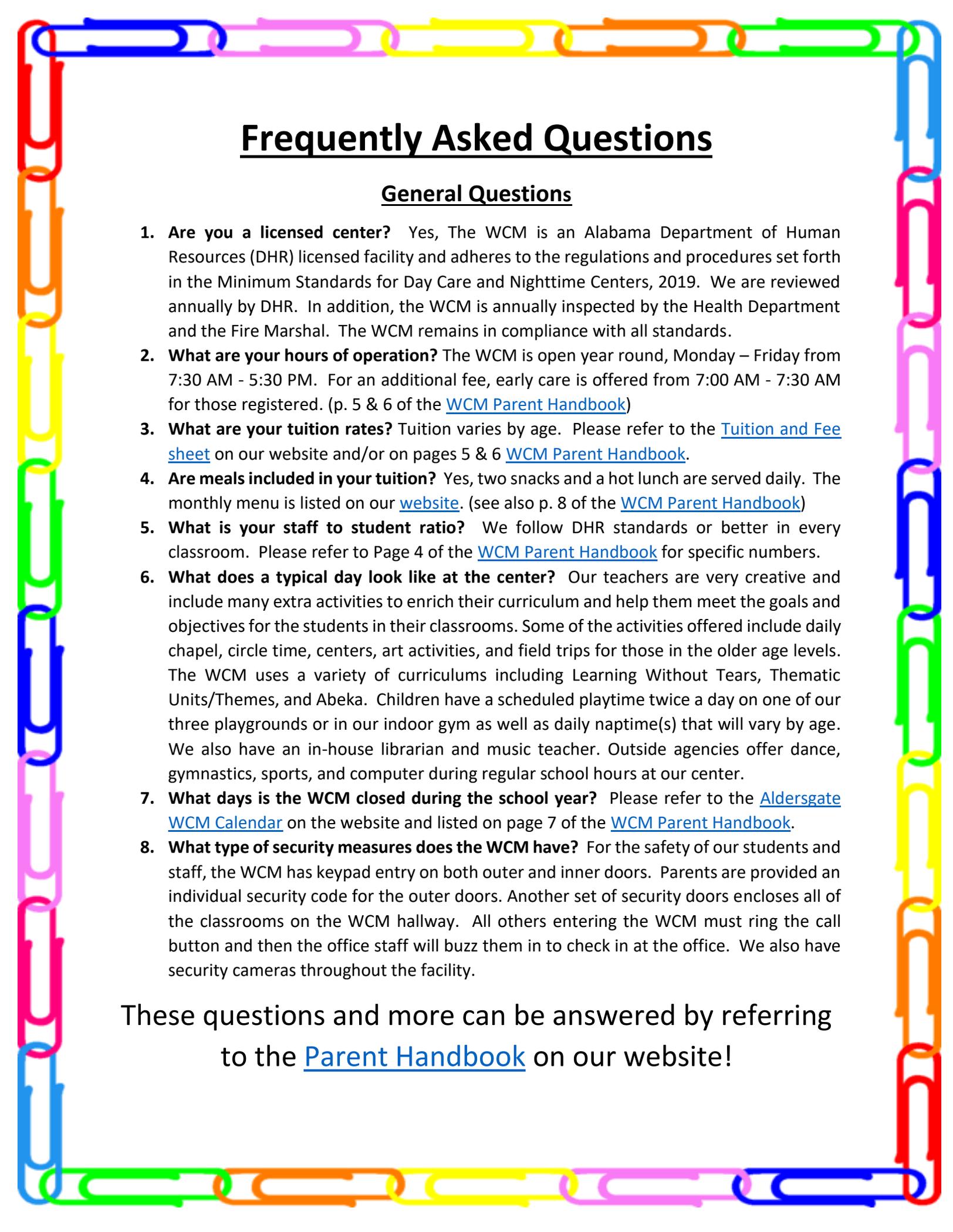


Frequently Asked Questions

Waiting List Questions

- 1. How is the waiting list organized?** The waiting list is divided by age and the child's waiting list form is placed in the correct age group based on the date the form was submitted.
- 2. When will space become available?** We do registration in March for our currently registered students for the upcoming school year that begins in August. After current student registration, we will know how many spaces are left for waiting list students. Once all spaces are filled for the school year, the only time spaces sometimes become available is at a promotion date at the start of January and end of May or when a current student withdraws.
- 3. What is a promotion date and how does it affect my child's status on the waiting list?** A promotion happens when a child leaves one age level classroom for the next older age level classroom. Current WCM students ages 3 and up are placed and advanced in accordance with public school policy based on their age on September 1 of that school year. Infants, toddlers, and children under 3 are placed in age groups according to age at the time of enrollment and are advanced to the next class in January, end of May and/or August of each school year. We will not advance children beyond their age group. We follow this same schedule for waiting list students and will move your child to the appropriate waiting list age group. When filling space in any of our classrooms, we have to look at the promotion schedule and the school year as a whole to make sure a classroom is still within DHR's staff to student ratio after a scheduled promotion. Some classrooms may have a lower number of students at certain points in the year, but are still considered full in order to have the correct number of spaces available later in the school year during other promotions.
- 4. What is my waiting list number?** The waiting list number is not always an accurate gauge of if or how quickly your child will get a space; therefore, we do not give out a specific waiting list number. Due to the different age groups and promotions to new classrooms, your child's waiting list number may fluctuate when moved to a different age group. But again, the child's waiting list form is placed in that new age group by the date it was submitted.
- 5. When you have an opening, how am I contacted for that space?** The WCM will make every attempt to contact you if a space becomes available. We will call the numbers listed on your waiting list form and email the emails listed. You must respond within 24 hours. If we have not heard from you after 24 hours, your child is removed from the waiting list and we call the next family on the waiting list.



Frequently Asked Questions

General Questions

- 1. Are you a licensed center?** Yes, The WCM is an Alabama Department of Human Resources (DHR) licensed facility and adheres to the regulations and procedures set forth in the Minimum Standards for Day Care and Nighttime Centers, 2019. We are reviewed annually by DHR. In addition, the WCM is annually inspected by the Health Department and the Fire Marshal. The WCM remains in compliance with all standards.
- 2. What are your hours of operation?** The WCM is open year round, Monday – Friday from 7:30 AM - 5:30 PM. For an additional fee, early care is offered from 7:00 AM - 7:30 AM for those registered. (p. 5 & 6 of the [WCM Parent Handbook](#))
- 3. What are your tuition rates?** Tuition varies by age. Please refer to the [Tuition and Fee sheet](#) on our website and/or on pages 5 & 6 [WCM Parent Handbook](#).
- 4. Are meals included in your tuition?** Yes, two snacks and a hot lunch are served daily. The monthly menu is listed on our [website](#). (see also p. 8 of the [WCM Parent Handbook](#))
- 5. What is your staff to student ratio?** We follow DHR standards or better in every classroom. Please refer to Page 4 of the [WCM Parent Handbook](#) for specific numbers.
- 6. What does a typical day look like at the center?** Our teachers are very creative and include many extra activities to enrich their curriculum and help them meet the goals and objectives for the students in their classrooms. Some of the activities offered include daily chapel, circle time, centers, art activities, and field trips for those in the older age levels. The WCM uses a variety of curriculums including Learning Without Tears, Thematic Units/Themes, and Abeka. Children have a scheduled playtime twice a day on one of our three playgrounds or in our indoor gym as well as daily naptime(s) that will vary by age. We also have an in-house librarian and music teacher. Outside agencies offer dance, gymnastics, sports, and computer during regular school hours at our center.
- 7. What days is the WCM closed during the school year?** Please refer to the [Aldersgate WCM Calendar](#) on the website and listed on page 7 of the [WCM Parent Handbook](#).
- 8. What type of security measures does the WCM have?** For the safety of our students and staff, the WCM has keypad entry on both outer and inner doors. Parents are provided an individual security code for the outer doors. Another set of security doors encloses all of the classrooms on the WCM hallway. All others entering the WCM must ring the call button and then the office staff will buzz them in to check in at the office. We also have security cameras throughout the facility.

These questions and more can be answered by referring to the [Parent Handbook](#) on our website!